



Cambridge City Council
West Central Area Committee

Date: Thursday, 29 November 2018

Time: 7.00 pm

Venue: Canterbury Hall - St Augustines Church/Community Centre, 99 Richmond Road, Cambridge, CB43PS

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 8)
- 4 Matters and Actions Arising From the Minutes (Pages 9 - 16)

Item for Discussion

- 5 Open Forum
- 6 Executive Councillor for Streets and Open Spaces:
Councillor Thornburrow will be in attendance

Items for Decision

- 7 Policing and Safer Neighbourhoods (Pages 17 - 28)

Update reports

- 8 Cambourne to Cambridge Public Transport Project Update
The Cambourne to Cambridge Public Transport route is a major project for the Greater Cambridge Partnership and the region, creating a vital link to connect growing communities to jobs, services and other opportunities. Oral update.
- 9 Rough Sleeping Report: Oral Update
Councillor Bick and Councillor Harrison.

City Councillors: Nethsingha (Chair), Payne (Vice-Chair), Bick, Cantrill, Gehring, Gillespie, Hipkin, Holt and Martinelli

County Councillors: Harrison, Nethsingha and Richards

City and County Councillor: Nethsingha (Chair)

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WEST CENTRAL AREA COMMITTEE

20 September 2018

7.00 - 9.00 pm

Present: Councillors Nethsingha (Chair), Payne (Vice-Chair), Bick, Cantrill, Gehring, Gillespie, Holt, Martinelli and Nethsingha

Also present Councillor Scutt

Officers Present:

Greenways Project Manager: Simon Manville

Enforcement Officer: Nick Kester

Committee Manager: Toni Birkin

FOR THE INFORMATION OF THE COUNCIL

18/18/WAC Welcome, Introduction and Apologies for Absence

Apologies were received from Councillors Richards, Hipkin and Harrison

18/19/WAC Declarations of Interest

Name	Item	Interest
Councillor Gehring	18/23/WAC	Personal: Lives on Barton Road which is one of the proposed Greenways routes

18/20/WAC Minutes

The minutes of the meeting held on 5th July 2018 were approved as a correct record and signed by the Chair.

18/21/WAC Matters and Actions Arising From the Minutes

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet':

<https://democracy.cambridge.gov.uk/documents/b12262/Committee%20Action%20Sheet%2020th-Sep-2018%2019.00%20West%20Central%20Area%20Committee.pdf?T=9>

18/22/WAC Open Forum

Members of the public asked a number of questions, as set out below.

1. **A member of the public asked for an assurance that Christ's Pieces would remain a protected green space and would not be absorbed into the bus depot.**

Councillors agreed that the bus station needed rethinking but that expansion in it's current location was not an option.

2. **A member of the public raised concerns that car charging points might add to pavement clutter.**

Councillor Gillespie stated that existing street furniture, such as street lighting columns, could be used as charging points.

3. **A member of the public raised the on-going issue of pavement parking and the resulting obstruction.**

Councillor Nethsingha confirmed that the County Council could only issue parking tickets where parking restrictions were already in place.

Councillor Gillespie suggested that the Head of Legal could be consulted regarding any further actions that could be taken.

4. **Councillor Gillespie asked if the Highways Team could be invited to attend a West Central Committee to listen to our concerns about potential injuries to cyclists due to the poor condition of the road and pot holes.**

Councillor Nethsingha was happy to invite a representative to attend.

18/23/WAC Greenways Project Update

The Committee received an oral update from Simon Manville, Greenway Project Manager who outlined the following:

- i. 12 routes under consideration to offer attractive Cycle, Walking and Equestrian pathways across the County.
- ii. Discussed options relevant to the West Central area.
- iii. Detailed the consultations to-date and planned for the future.

- iv. Confirmed that feedback received so far had influenced the future options.
- v. Results from recent consultations looking at Haslingfield and Barton were not yet available.
- vi. All feedback was analysed and interpreted by external experts.

In response to questions from Councillors and members of the Public Simon Manville stated the following:

- i. People would want to enter the City and providing non car routes was considered important.
- ii. Cycle journeys were expected to increase and new fringe sites were delivered.
- iii. Consultation so far had looked at routes into Cambridge and it was acknowledged that predicting onward movements would be problematic however some work is being conducted to analyse available origin and destination data and this will guide the alignment of routes.
- iv. Discussions were on-going with all land owners regarding alternative routes that could be opened up; this included colleges.
- v. Information regarding preferred North/South routes had not yet been mapped.
- vi. Existing data does not make distinctions between modes of non-car movements.
- vii. Detailed costings were currently under construction and more accurate estimates would be available in the spring.
- viii. Formal consultations regarding the Comberton area would begin on the 29th October and be open for at least 6 weeks.
- ix. It was anticipated that any future changes to a Car Free City Centre would be complimentary to the Greenways Projects.
- x. The County Council Cycling Team had been fully involved with the projects.
- xi. Sensitive areas such as Lammas Land and Coe Fen are being given careful consideration and will form part of a separate consultation in due course.
- xii. Some smaller projects had already been funded and the larger spends would be considered by the Executive Board on 2019.
- xiii. The consultation material was designed by the County Council Communications Team and had been well received. Direct feedback on leaflets and so on would be welcomed.

The Committee discussed a number of concerns regarding the Sounding Group as follows:

- i. The Sounding Board had emerged as a powerful voice in the consultation process but their membership and qualification criterion was unclear.
- ii. There was no transparency in the recruitment process.
- iii. Questions were raised regarding financial interests of some members of the Sounding Board.
- iv. It was suggested that the Local Liaison Forums, who had been doing a good job, had side-lined in favour of the Sounding Board.
- v. The Sounding Board received confidential information and this excluded the wider community from making contributions to the debate.

Councillor Nethsingha undertook to write to the Greater Cambridgeshire Partnership (GCP) to express the concerns of the West Central Committee regarding role and selection process the Sounding Boards.

The Chief Executive of the GCP would be invited to attend a future West Central Committee.

18/24/WAC Environmental Report WCAC

The Committee received a report from the Enforcement Officer.

The following were suggestions for Members on what action could be considered for priority within the West Area for the upcoming period.

Continuing priorities

Number	Priority details
1	Enforcement patrols in the City Centre to address issues of illegally deposited trade waste and littering. This priority has been included as a continuation to balance the high standard of trade waste management and litter patrols already existing in the West/Central area and to continue to build upon this work further.
2	Dog warden patrols to target irresponsible dog owners on Midsummer Common patrols are planned to focus on this area at key times and to gather intelligence / speak to dog owners about the issues in the area, dog fouling continues to be an issue in this area and officers recommend further works are done on the open space.

New priorities

Number	Priority details
3	Enforcement patrols to address abandoned vehicles in the Castle Ward.

In response to Members' questions the Enforcement Officer said the following:

- i. Undertook to investigate why no action had followed when graffiti had been reported via the on-line portal.
- ii. Agreed that needle finds continued to be a problem. It was suggested that more accurate reporting would lead to more efficient removal of any finds.
- iii. 'A' boards were an on-going problem. Enforcement staff would address these matters but had limited resources and had to prioritise the most pressing demands when managing the City Centre.
- iv. Stated that it was difficult to address the problem of dog fouling in public places as officers needed to see incident happen in order to take action.

A member of the public reported difficulties with the on-line process for reporting derelict bicycles. The Enforcement Officer undertook to look into this.

Councillor Scutt stated that prompt action had been taken to address bins left in the street. However, the bins in question belonged to properties in an adjoining street and the letters had caused considerable distress. The Enforcement Officer confirmed that the letters were based on the civil law and were written in formal terms. It was not possible to send softer initial letters.

A member of the public asked if a review could be carried out regarding the number of and location of bins in Garret hostel Lane. There appeared to be unwanted and underused bins in the area. The Enforcement Officers undertook to look into this.

Members discussed the proposed priorities. Abandoned vehicles were not seen as a high priority for limited resources.

Following discussion, Members **unanimously resolved** to approve priorities for action as below (amended in bold/struck through text):

- i. Enforcement and City Ranger patrols in the City Centre
 - **Also to include A Boards**
- ii. Dog warden patrols
- iii. ~~Enforcement patrols to address abandoned vehicles in the Castle Ward.~~

18/25/WAC Decision Notice

The meeting ended at 9.00 pm

CHAIR

Cambridge Community Safety Partnership Meeting 17 October 2018

A pre-advised question was raised at the Cambridge City West / Central Area Committee by Mr Richard Taylor and was tabled for the next Cambridge Community Safety Partnership meeting:

Question:

Given the rise in suspended sentences and community orders reported in the media can the Cambridge CSP provide reassurance that sufficient action is being provided by the probation service to safeguard the public?

Response:

The National Probation Service (NPS) would like to point out that the comment made about reports in the media regarding an increase in community orders and Suspended Sentence Orders (SSOs) is not correct. According to sentencing data kept by NPS going back for the last 12 months, there has been an approximate reduction of 30% in orders and SSOs made in Cambridgeshire courts. This is believed to be part of a national trend.

From the outset at initial Court stage through to the supervision of offenders in the community, the National Probation Service (NPS) is committed to ensuring that the public are safeguarded, and work with offenders to make positive changes and move away from offending behaviour. At pre-sentence stage, NPS staff are available to the Court to assist in the assessment of risk of harm and likelihood of reoffending. If a pre-sentence report is ordered by the Court, the NPS team will assess the criminogenic needs of that person and make a sensible recommendation to the Court that holds public protection at the very heart of the proposal. The proposal will be based upon the current circumstances of the person to assess what the causes of that offending behaviour is/are and what needs to be addressed to ensure that this does not happen again. A recommendation for a community penalty will only be made if the report author is sure that the risk can be managed safely in the community. As well as interviewing the defendant at Court and reviewing details of the offence for which they are appearing, the NPS Court team will also seek to obtain details from other key partner agencies including Social Services for checks in relation to whether the offender or their children might be known to them, or to the Police for information in relation to previous convictions. If there is an issue in relation to drugs or alcohol the NPS will ask one of the local substance misuse support providers to assess suitability for a specialist drug or alcohol intervention to run alongside other community requirements that may be proposed. If the NPS staff member has concerns in relation to child or adult safeguarding an immediate referral will be made to Social Services at the Court which will continue to be monitored and managed through the length of that order.

Upon sentencing, all cases, whether they have been subject to a pre-sentence report or not, are assessed using a Ministry of Justice approved tool named the Risk of Recidivism tool or 'RSR'. This ensures that the case is allocated quickly and accurately to either the National Probation Service or to the Community Rehabilitation Company (CRC) based upon the likelihood of reoffending. Some cases are automatically assigned to the National Probation Service based upon the

risk of harm or whether that case is a MAPPA eligible case. MAPPA eligible cases are those that fall under the Multi Agency Public Protection Arrangements and include all those who satisfy the criteria set out in sections 325 and 327 of the Criminal Justice Act 2003. When a case is transferred from Court to either the NPS or the CRC, the electronic records alongside all other information provided at Court will 'follow' that offender ensuring that all relevant information relating to risk and safeguarding also moves with them to the allocated supervising officer and team.

Once allocated to a community team, the Responsible Officer, whether that is the NPS or the CRC, is required to undertake a full written assessment in which a further comprehensive assessment of the risk of harm or likelihood of reoffending is undertaken with a Sentence Plan also made for the work to be done with that person to ensure that the likelihood of reoffending and risk of harm posed is reduced. This assessment continues throughout the lifetime of the community penalty and action is taken should the offender not comply with any part of the sentence. Both the NPS and CRC teams work on a daily basis with other stakeholders to manage those serving a community sentence or their licence in the community by continual sharing of information and joint meetings. If risk increases during the management of low to medium risk offenders by the CRC there is provision to manage that risk escalation and move the management of that person from CRC to the NPS who manage high risk offenders. For those deemed as being 'prolific offenders' some are managed within a scheme aimed at reducing harm to the public under the Integrated Offender Management Scheme in partnership with the Police which enables a focused joint approach to offender management. For those on the Sex Offender Register, Police and NPS staff work closely together throughout the management of the community order to manage the risks posed and safeguard the public. For all offenders being supervised in the community public protection and the prevention of further victims is at the heart of all that the NPS and CRC do. Whilst we can never guarantee that a person will not reoffend, if further reoffending does take place, a review of the case and work being done with that person is undertaken. Where serious further offences have occurred the NPS and CRC will undertake lengthy internal investigations to ensure that lessons are learned and training undertaken to prevent this happening in the future.

Research shows that taking someone out of the community and placing them into prison on a short term sentence does not always work as effectively as keeping someone in the community. There are often protective factors that probation officers can work with that will assist in an offenders rehabilitation. Those protective factors may be stable accommodation, family or friends, or a job; or possibly current drug or alcohol treatment, mental health support. Cutting ties can sometimes leave that offender in a worse position if under a short term sentence and subsequent licence, thus impacting negatively on the person's ability or motivation to change. Recommendations made to the Court in terms of community penalties will always be based upon rehabilitative need for the offender with the aim of safeguarding and public protection.

National Probation Service

5 October 2018

Response from The Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire Community Rehabilitation Company (BeNCH CRC) Limited

BeNCH CRC is committed to working to safeguard children and vulnerable adults. We make sure that we receive good quality information from National Probation Service colleagues who assess service users in Court before they refer them to us. This includes information about risk factors which will then inform how we work with an offender. The Ministry of Justice has recently determined that all service users should be seen face to face by their officer on at least a monthly basis and BeNCH is applying this principle.

Some of the ways we ensure we are learning from work already completed includes monthly case audits, thematic audits and cascading learning from these to our frontline staff via managers. We are developing 'champions' in risk and domestic abuse in order to support and embed good public protection and safeguarding practice across BeNCH, learning from the feedback that we have assembled from a variety of sources over the past year. This includes Serious Further Offences (SFOs) where practice is carefully scrutinised both internally and externally. We continue to assess risk of harm and put in place good risk management plans including working with key agencies, such as Children's Social Care, to support this practice.

Each year we review our training and ensure that staff have access to the most up to date and effective training to support effective practice. We have practice policies in place that we expect our staff to adhere to, including Domestic Abuse, Risk, Child Safeguarding and Adults at Risk. Most importantly our frontline staff receive supervision with their line manager at least every six weeks, where particular cases and work issues can be discussed. This formal process supplements the conversations that happen with managers on a day to day basis as staff consider what action to take to support effective, safe case management.

Through a range of partnership arrangements and our own operational partners, the CRC works with service users to identify their needs to assist them in their rehabilitation into the community. This is largely focused on providing assistance in building social capital in areas such as accommodation, job searches, financial planning, access to mentoring services and family support. In addition, the CRC is committed to meaningful engagement with users of our services, centred on our Service User Council and our partnership with the User Voice charity which enables us to receive additional feedback from offenders who use our services about what they found the most useful in supporting them to address their offending behaviour.

BeNCH, like every Community Rehabilitation Company, is also monitored closely by a local Contract Management Team and this scrutiny further supports the safety element of our work, ensuring that we work within a set of practice standards that have been agreed. We are accountable to the Contract Management Team for the safe and effective delivery of services that enable the service user to be rehabilitated, as well as the public to be protected. Senior leaders, myself included, meet with them at least every month. That team has free access across our offices and can engage with our staff at any time to assure themselves that what we say is happening on the ground actually is.

I hope that this goes some way to providing the assurance that is being sought and am happy to offer further clarification as required.

Ali Hancock
The Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire Community
Rehabilitation Company Limited (BeNCH)

16 October 2018

COMMITTEE ACTION SHEET

Committee	West/Central Area Committee
Date	20/09/18
Circulated on	
Updated	20/11/18

ACTION	LEAD OFFICER/MEMBER	TIMESCALE	PROGRESS
<p><u>Policing and Safer Neighbourhoods</u></p> <p>Mr Taylor asked for information on how the Probation Service managed offenders with suspended sentences. Inspector Rogerson undertook to pass Mr Taylor's comments onto the Community Safety Partnership.</p>	Inspector Rogerson	29/11/18	<p>This would be discussed at the next CSP meeting, scheduled for 17 October</p> <p>See full response attached.</p>
<p><u>City Centre Rough Sleeping</u></p> <p>Follow up report to be added to agenda for future WCAC to review how recommendations were being taken forward from July report.</p>	Councillors Bick and Harrison	29/11/18	<p>20 September WCAC was initially suggested. 29 November WCAC now proposed.</p>
<p><u>EIP Briefing Note</u></p> <p>Councillor Nethsingha to seek specific meeting with Executive Councillor for Streets and Open Spaces to discuss EIP in general, plus the possibility of</p>	Councillor Nethsingha	29/11/18	<p>Councillor Smith was unable to attend 05/07/18 as she had another councillor commitment which she could not cancel. Councillor Smith would have been willing to attend if not for her other</p>

<p>adding Lammas Land Fountain to the program.</p>			<p>commitment.</p> <p>Councillor Smith has been in touch with the Chair about a meeting. September has been suggested.</p>
<p>18/22/WCA <u>Open Forum</u> Councillor Gillespie raised concerns about the state of the highways and the potential for cyclist to be injured by pot holes.</p>	<p>Councillor Nethsingha</p>	<p>29/11/18</p>	<p>Invite a representative of the Highways Department to attend a future meeting.</p>
<p>18/22/WCA <u>Open Forum</u> Member of the public raised concerns regarding pavement parking. Head of Legal to be consulted re any action that could be taken.</p>	<p>Legal Department requested to produce briefing note.</p>	<p>29/11/18</p>	<p>Update from Legal department 20/11/18</p> <p>Parking on the pavement is not illegal outside of London. However, in some instances (i.e. obstruction, dropped kerb) you could receive a fine.</p> <p>Since 1974 the Highway Code rule 244 has stated that drivers MUST NOT park partially or wholly on the pavement in London and should not do so elsewhere unless signs permit it.</p> <p>The key thing to note is the words <i>must not</i> and <i>should not</i> .</p> <p>In addition, rule 242 states “You must not leave your vehicle or trailer in a dangerous position or where it causes any unnecessary obstruction of the road”. This means that if the car</p>

			<p>is reported or seen by the police officer and judged to be either in a dangerous position or causing an unnecessary obstruction of the road, you could receive a Fixed Penalty Notice.</p> <p>The Department for Transport are undertaking work to gather evidence on the issue of pavement parking and the rules may very well change in the future with the same rules applying outside of London as do within.</p>
<p>18/23/WCA <u>Greenways</u> Concerns regarding the role, power, accountability and selection process of the Sounding boards to be raised with the GCP. Letter to be send to Chief Executive of GCP.</p>	<p>Councillor Nethsingha</p>	<p>29/11/18</p>	
<p>18/24/WCA <u>Environmental Data</u> Member of the public reported difficulty using the on-line reporting process for abandoned cycles. Nick Kester agreed to raise this with the web team.</p>	<p>Nick Kester</p>	<p>29/11/18</p>	
<p>18/24/WCA <u>Environmental Data</u> Cllr Cantrill asked why no action had</p>	<p>Nick Kester</p>	<p>29/11/18</p>	

<p>followed when graffiti had been reported using the on-line portal. Nick Kester agreed to raise this with the web team.</p>			
<p>18/24/WCA <u>Environmental Data</u> Review number and location of bin in Garret Hostel Lane</p>	<p>Nick Kester</p>	<p>29/11/18</p>	

Neighbourhood profile update Cambridge City West/Central Neighbourhood

November 2018



**Inspector Paul Rogerson,
Sergeant Kevin Mišík,
Cambridgeshire
Constabulary**

**Lynda Kilkelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the five months of June 2018 to October 2018, compared to the previous five months (January 2018 to May 2018) and the same five months the previous year (June 2017 to October 2017); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the West/Central Area Committee meeting of 5 July 2018, the committee recommended adopting the following priorities:

- Drug dealing, associated begging and anti-social behaviour; and
- Dangerous driving by coaches on Queen’s Road at key times on Saturdays.

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The tables below summarise the actions taken and the current situation.

Drug dealing, associated begging and anti-social behaviour	
Objective	To deal with street-based anti-social behaviour across the Market ward.
Action Taken	<p><u>Overview</u> (Insp Paul Rogerson): Actions involve addressing symptoms of our city’s substance misuse problems. Police are a key stakeholder in the enforcement and prevention arm of a city-wide partnership responsibility to address this serious “causal factor” of crime and disorder. The updates provided are a small window into the wider prevention work being carried out across our city.</p> <p>Cambridge Community Safety Partnership (CSP) has two relevant priorities for 2018/19:</p> <ul style="list-style-type: none"> □ Safeguarding people against violence and exploitation; and □ Identifying and responding to vulnerable locations. <p>The police remains committed to investing resource primarily in tackling route causes with partners for long term gain, with a secondary focus on short term gains from enforcement. This approach is carefully balanced with our statutory duty to protect the most vulnerable, which in this case can often be those who cause communities the most harm. It is important to understand that the visible symptoms of substance misuse issues (homelessness, begging and ASB) are not necessarily best tackled using methods many members of the public might expect.</p> <p><u>Policing role and responsibilities</u> Sgt Mišík: Tactical plan holder PC Ritchie Ashmead: Problem solving lead PC Lee Nutbeam: Tactical lead</p>

City Centre Team: Operational actions are carried out by a wide variety of police officers and police staff (PCSOs)

Insp Paul Rogerson: reporting officer to the CSP

Updates

Strategic: As part of its plan to support the most vulnerable people and places, Cambridge CSP has commissioned a Market Ward Working Group which is to tackle ongoing themes aligned with:

- Retail;
- Leisure; and
- Street based ASB (which includes this priority).

A new geographical working area has been defined, aligned with that of the Greater Cambridge Partnership, recognising that identified themes, City Council and police's tactics are consistent over the same area. The area includes Mill Road and areas around the railway station.

Tactical (Sgt Mišík): As well as the high visibility work that is carried out by both the police and the City Council's Street Enforcement officers, there is a large amount of unseen work which is carried out to address the issues, and to support and redirect some of the vulnerable people who are engaged in this kind of behaviour. There is a regular Street Life Working Group meeting, which is made up of a number of different partners ranging from the police and City Council, to various other support and housing providers. The aim of this group is to address the needs of the most problematic individuals who are causing issues, and in turn this reduces the problems that they cause. If this engagement doesn't deal with the issues, then the enforcement agencies who are part of the group go on to discuss, and work in partnership to deal with, the problematic behaviour via a range of tactics. These tactics tend to fall into two groups, either those addressing problematic locations or those addressing individuals.

The work of this group is well embedded and chaired by City Council officers. There have been a number of successes in diverting people into support and accommodation, and thus reducing the street presence and the associated issues that they cause. As well as this group, there is another broader ranging working group that brings together key practitioners together which allows for the appropriate exchange of information and to allow us to understand what each other do

and how we can work together. This group allows for people to know who can help with their problems and to look into potential medium to long term solutions to the underlying problems.

Operational (Sgt Mišík): Problematic locations are addressed by a number of different measures ranging from the placement of temporary CCTV cameras by the City Council, to the use of police dispersal powers. There have been a number of notable successes with the use of these powers, for example one dispersal order led to 5 people being dispersed from an area which has been suffering from issues. One of the people came back and was arrested for breach of the order and sent to court. This highlights the importance of reporting issues. Whilst we may not attend every report, it helps us to use this community intelligence to target our work effectively.

As well as working around locations, we have carried out targeted work around individuals. Again, there are a number of tactical options that both we and the City Council are able to use to tackle issues, including civil injunctions which can be used to address behaviour which is anti-social but doesn't cross the line into criminal offences. At this time, the police are assisting the City Council's Safer Communities team in evidence gathering in relation to a number of individuals across the city. The work of the police around this is twofold: the team take robust enforcement action against highlighted offences ranging from begging to theft offences, and whilst doing this work, the team continues to build the evidence and apply for Criminal Behaviour Orders (CBOs) which can be used to address the problematic behaviour of the individual and provide respite for the public. Again there has been some headline successes with this kind of work, and a number of persons with CBOs have been handed short prison sentences for breaches. Underlying all of this work is the hope that our action will not only deal with the issues, but also encourage the person in question to seek and accept help and support.

As well as this, the community intelligence which is gathered from the public is reviewed and used to target the relevant enforcement work. There have been a number of significant arrests as a result of this type of intelligence, which has included seizures of large amounts of drugs and cash.

The City Centre team, in partnership with the City Council's

	<p>Safer Communities team, meet fortnightly to discuss and prioritise the actions of the City Centre team around these issues and to identify what actions we can take in partnership to address identified problematic individuals and locations.</p> <p>It is worth noting that when talking about visibility we are talking about not only officers out on patrol but also using a variety of online methods, such as Twitter and eCops, to highlight the work that is being carried out.</p>
Current situation	<p>This continues to be a key strand of the work carried out by the City Centre team. There are processes and plans in place to continue to assess and take action on the information received from the public.</p> <p>There is a need to understand how the information that the parties involved receive will be used and actioned. There is a fundamental difference between actionable information, which will see direct action, and community intelligence, which allows the agencies to build a more complete understanding of the issues and where the appropriate resources can be targeted to achieve the best results. Continued reporting of incidents and concerns allows us to build a more complete picture.</p> <p>There are also other issues that we are not able to solely affect, for example, the giving of money directly to people who are begging which, in a large number of cases, funds drug habits. This education work will be key in addressing the underlying issues that drive these issues.</p>
Lead Officers	Sergeant Kevin Mišík & Inspector Paul Rogerson, Cambridgeshire Constabulary

Dangerous driving by coaches on Queen's Road at key times on Saturdays	
Objective	To deal with issues caused by the high number of coaches on Queens Road.
Action Taken	<p>Having reviewed this action, the police request that a review is commissioned of the suitability and capacity of bus parking to support our City's tourism economy.</p> <p>The City Centre team has been briefed around this issue and officers have been patrolling the area at relevant times. Officers have, where appropriate, engaged with coach drivers to provide education and to deal with any issues encountered.</p> <p>Observations and feedback:</p>

	<ul style="list-style-type: none"> ❑ Problems identified do not constitute dangerous driving: a small number of obstruction offences have been enforced. Some symptoms of the current limited bus facilities do tend to lead, in a minority of cases, to hazardous situations on the affected roads, for example, bus drivers using a facility which is unfit for purpose. ❑ Bus parking is anecdotally suggested by bus drivers to be insufficient. ❑ Bus drivers also agree that many of the places used around the city are hazardous for them and their customers to use. ❑ Police patrols can be useful; it has formed part of the City Centre team's day to day tasks for many years. Use of police resources to "enforce" or "supervise safety" is not a fit and proper solution for the current risk, nor is it a sustainable long term solution. <p>It is respectfully requested that this matter is considered by the area committee as a current public safety risk which needs to be registered with the local authority and county council.</p>
Current Situation	As above.
Lead Officer	Inspector Paul Rogerson, Cambridgeshire Constabulary

3 PRO-ACTIVE WORK & EMERGING ISSUES

Cambridgeshire Constabulary

Night time road safety:

- ❑ Following Operation Astrigal, the City Centre team will be committing to regular road safety enforcement over the coming darker months.
- ❑ Events will seek to tackle statistically identified fatal and serious injury road traffic collisions, for example, no seat belts, no lights, jumping red lights, and mobile phone use.
- ❑ **The committee is asked to influence this work by making suggestions for locations which should be around junctions.**

Night time economy:

- ❑ The Street Pastor scheme is facing an uncertain future with current funding possibly coming to an end. A priority for the local partnership is to ensure this valuable scheme can continue.
- ❑ Operation Connect will continue to operate with the police working with CAMBAC and the street pastors over Christmas.
- ❑ There will be increased demand over Christmas on the local police team as footfall increases in the city.

Street-based drug enforcement:

The local team continues to adapt to drug-related issues from county lines and local dealers. The demand for drug use is closely linked to the street life community and goes hand in glove with ongoing work to:

- ❑ Reduce begging, ASB and homelessness;
- ❑ Reduce the harm to vulnerable in the street life community;
- ❑ Tackle the decreasing capability of businesses in The Grafton area to offer affective loss prevention; and
- ❑ Work with residents and ward councillors to increase confidence in the partnership and thus increase reporting.

Cambridge City Council

The City Council continues to Chair fortnightly multi-agency meetings where problematic and vulnerable street individuals are discussed. Police, accommodation providers and support agencies attend and agree action plans around the support of individuals and focus on hot-spot areas where the most reports are received.

The City Council has received numerous reports about rough sleeping, begging and drug-related activity in the Burleigh Street and Fitzroy Street area, in particular the pathway between Next and Starbucks. An ASB Officer and a PCSO visited businesses to gather information about their concerns and six individuals were identified as the most persistent and resistant to engaging. Injunction warning letters were given to a number of those individuals and they are no longer causing problems in that area. We have feedback from residents and businesses in the Grafton area that the situation has improved significantly since warning letters were issued. That said, the City Council is currently pursuing an injunction against one individual who is continuing to cause nuisance in spite of having accommodation and support available to them. We are aware that any targeted work in a specific area will potentially displace the issues elsewhere.

We are working closely with police and car park staff to deal with reports of drug-related activity in Grafton West Car Park and the side streets that lead to the Grafton Centre. Once we have identified individuals, we can consider the most appropriate course of action. New cashless payment machines, recently installed in the car parks may make it less lucrative to beg in those areas. We are also working with the police on tackling similar street-based ASB issues in Jordan's Yard and Park Street Car Park.

We reported, in the last area profile, that an additional street light was installed at the North Terrace end of Brunswick Terrace. The capital costs of the light came from the City Council's Safer City grant scheme, with revenue costs (electricity and maintenance) funded by the County Council. The light

became fully operational on 5 July. It is hoped that the new light will deter drug- and ASB-related activity in the area.

Cambridge Street Aid continues to grow and develop. The first two contactless donation terminals were launched on 19 July, one at Mandela House and one in the Visitor Information Centre. Four more terminals are in the pipeline. Members of the public can donate £3 with a single tap with their card or mobile. Since they were installed, approximately £630 has been raised. A Volunteer Co-ordinator has been recruited and will be in post soon: her role will be to recruit volunteers, to support the promotion of Street Aid and the contactless terminals, and to assist with public education around these issues. Representatives of Street Aid attended the City Council's Annual Volunteer Fair at the Guildhall and reported an overwhelming response from members of the public who attended and expressed an interest in supporting the scheme in some way.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

Data currently unavailable, due to the implementation of a new IT system.

			Dwelling Burglary	Other Burglary	Violent Crime / *with injury	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB	
AREA	City West/Central	Jun 18 – Oct 18			/ *										
		Jan 18 – May 18			/ *										
		Jun 17 – Oct 17			/ *										
WARDS	Castle	Jun 18 – Oct 18			/ *										
		Jan 18 – May 18			/ *										
		Jun 17 – Oct 17			/ *										
	Newnham	Jun 18 – Oct 18			/ *										
		Jan 18 – May 18			/ *										
		Jun 17 – Oct 17			/ *										
	Market	Jun 18 – Oct 18			/ *										
		Jan 18 – May 18			/ *										
		Jun 17 – Oct 17			/ *										

5 RECOMMENDATIONS

We seek views from this committee on those local issues that the police and partner agencies can work together to action and report on at the next committee meeting.

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